

Enhance your business with Skype for Business bolt on today!

What is the Skype for Business bolt-on?

The iPECS Skype for Business (SfB) bolt on integrates with your iPECS phone system. This brings all the power and features of iPECS into Skype for Business. All your existing Skype for Business contacts will remain stored with no need to migrate, saving you time and effort. If you're a Skype for Business user but want all the power of a specialist phone system, then this is the solution for you.

There are two iPECS bolt on options depending on your business needs...



Voice

Calls go through your computer into a headset



Call control client

Make calls through SfB from your iPECS handset

- - - - Key features & benefits - - - - -



Make and receive calls

All calls are managed through SfB and linked to your station number within your business phone system



Increase mobility

Remote workers can access all their phone features as if they were in the office improving business flexibility.

Right click to call

'Make call (S)' will show you the contact number options. The bolt on enables you to dial via Skype through your phone system.



Transfer, hold and mute

Toggle between these features as well as DND through the softphone menu





Call your team through DDIs

Collaborate with your team using your phones systems station numbers and external DDIs



Forward options

Use the bolt on to easily forward calls to another destination both internally and externally

Integrate with your iPECS system

Maintain SfB functions such as chat, IM and video calls as well as your existing SfB contacts whilst utilising high quality voice through your iPECS solution



Pick up

Pick up inbound calls from different stations or groups, allowing businesses to have greater management of call flow







